

Instrumental Tuition Policy

To enable instrumental lessons to run smoothly the following tuition policies applies.

Invoices

- 1. Invoices are issued each term.
- 2. These invoices are calculated according to the number of weeks in that term.
- Music Masters Term dates are published each year on the website www.musicmasters.com.au/classes-term_dates.php
- 4. Unless you are a new enrolment, attending your first lesson after the term has commenced, the invoice covers the full term.

Make up lessons

- One lesson per term may be rescheduled due to illness or school extracurricular activities.
- 2. Make up lessons are not offered if a student is absent as a result of family holidays taken during the music masters term.
- 3. For planned absences such as school camps, at least one week notice must be given.
- 4. For absences in the case of illness please give enough notice as possible
- 5. All make up lessons must be taken during the same term no credits will be given if a lesson cannot be rescheduled

Lesson credits

- 1. If a lesson is cancelled due to a teacher being unable to attend then your account will be credited for that lesson.
- Unfortunately we are not in a position to refund a lesson if a student cannot attend a class. As life dictates, of course, there are often extenuating circumstances. On these occasions we ask you to discuss your circumstances so that an adjustment can be made if necessary.

Christine Masters